PHILIPS

To the patients who use Philips Sleep & Respiratory Care devices:

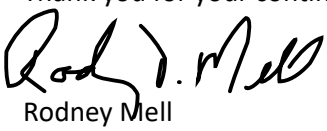
Philips Respironics recently announced a voluntary recall for certain products in our Sleep & Respiratory Care portfolio. You are receiving this letter because you, or the medical equipment company that you work with, has provided your information and indicated you may be the user of a product impacted by this recall.

To help you understand if you are the user of one of the impacted products, we have enclosed two (2) attached medical device recall notifications. Please review them to determine if the Philips Sleep & Respiratory Care product you use is on the list of products impacted by this recall. If you are a user of an impacted product, please follow the instructions in the notification relevant to your specific product. These instructions detail the actions that should be taken immediately, including the directions to register your device, so we can begin the process of repair and/or replacement.

To register, to learn more information about this recall, or to see pictures of the impacted devices, please visit www.philips.com/src-update. If you cannot visit the web site, please call 1-877-907-7508. We regret the inconvenience and concern that this brings. We are committed to holding ourselves to the highest standards of product quality and safety in an effort to do what is right for the patients who rely on our products.

We will work to resolve this issue and will provide you with transparent, ongoing communication as we work to replace your product.

Thank you for your continued trust.



Rodney Mell
Head of Quality
Philips Respironics - Sleep & Respiratory Care